

## LOUVRETEC PRODUCT WARRANTY

### RETRACT ROOFS

#### The Louvretec range of products:

All Louvretec branded products are designed and engineered in Australia & New Zealand by Louvretec to comply with relevant AS/NZS standards - refer to full Louvretec Engineering data Design Manual 2025 Section 13.

Louvretec has the most extensive range of outdoor sun shading/ outdoor living products available in Australasia, backed by a comprehensive network of Louvretec Dealers.



Most Louvretec products sold in Australia are made in Australia\*



Most Louvretec products sold in New Zealand are made in New Zealand\*

\*Some specialised products may only be made in Australia or in NZ and are shipped between each country.

#### The Authorised Louvretec Dealer Network:

Your Louvretec product will have been supplied and installed by your local Authorised Louvretec Dealer. All Louvretec Dealerships are privately owned, and the same Louvretec Dealer who supplied your Louvretec will also service your Louvretec.

Your Louvretec product has been "Engineered for Life" and we are committed to ensuring that happens.

#### LouvreCare:

Preventative maintenance and valet. Regular scheduled servicing by a LouvreCare team has real benefits. LouvreCare can vary between Dealerships - consult your local Louvretec Dealer.



*Engineered for Life*

**LouvreTec**  
OPENING & RETRACT ROOFS / SUN LOUVRES / SHUTTERS

## LOUVRETEC PRODUCT WARRANTY

RETRACT ROOFS

louvretec retract 

### warranty details

All Retract Roofs installed by Louvretec, or an Authorised Louvretec Installer, is from date of invoice, fully warranted for the first two years. This warranty covers workmanship, louvres and all componentry, motors, switches and electronics with labour costs included. From year two to end of year five, a warranty 'replacement of parts' only applies for all motors. Labour costs excluded (also excludes any wiring and electrical connections by others).

### motorisation

Louvretec exclusively uses Somfy motors. Somfy offers a 5 year warranty on all motors and electronics. Please contact your Louvretec Dealer or Somfy for a complete list of all terms and conditions.



### product materials

All aluminium louvres and extrusions used in Louvretec's systems are manufactured in an ISO9002 quality assured environment to AS1866 & AS3902 standards. Marine grade T316 stainless steel is used for drive axles, with stainless steel componentry fixings being standard. Plastic injected moulded componentry is all UV stabilised.

### powdercoat finishes

A wide range of exterior powder coat finishes are available. Duralloy or equivalent is the standard finish supplied unless stated otherwise and provides excellent resistance to weather and salt spray. This carries warranties of a maintainable service life of 25 years, film integrity of 10 years and colour integrity of 7 years.

### anodised finishes

The current specifications re anodised aluminium range from 12-20-25 microns depth. The greater the microns the better the protection. With regular cleaning anodised material will retain its original integrity for no less than 10 years.

### fully engineered

Our louvre systems are designed to conform to New Zealand and Australian standards wind loadings. Full engineering details available on request.

### cleaning

1. Periodic cleaning is essential to remove dirt, grime and associated salt deposits from both powder coated and anodised surfaces.
2. Carefully remove any loose deposits with a wet sponge.
3. Use a soft non-abrasive brush and a mild detergent or car cleaning solution to remove dust, salt and other deposits. Rinse well with clean water.
4. If your Retract roof downpipe connects to tank water supply be sure to dis-connect before cleaning.
5. Most importantly – USE REGULARLY! We recommend at least once every two weeks.

### product description

### louvrecare

Louvrecare is a planned preventative maintenance and valet service designed to keep your Louvretec product clean and in good working order. Contact your Louvretec Dealer for full details.



LOUVRETEC NZ LTD

T +64 9 415 4949

Head office: 23c Douglas Alexander Parade, Albany 0632, Auckland New Zealand

E [info@louvretec.co.nz](mailto:info@louvretec.co.nz)

[www.louvretec.com](http://www.louvretec.com)